How to contact Octopus Energy

Energy Supplier Contact Options · https://energyadvicehelpline.org/support-centre/how-to-contact-octopus-energy/

There are a couple of different options available to contact Octopus Energy:

You can now contact Octopus Energy by email. The Octopus Energy email address is hello@octopus.energy. They are available 7 days a week.

Their telephone support team are available from 9 am to 5 pm Monday to Thursday and 9 am to 4 pm on Fridays. You can call them on the Octopus Energy phone number 0808 164 1088. They are also available 24/7 in the event of emergencies.

Looking to cut your bills for good, not just speak to your supplier? We offer free advice and grant information on the Boiler Upgrade Scheme, solar panels, home batteries and the Warm Homes Plan.

Boiler Upgrade Scheme · Solar panels · Home batteries · Warm Homes Plan loans explained

Save hundreds on your energy bills - find out if you qualify.

Our team are on hand to support you if you need any help with your energy costs. We'll advise you if you're eligible for free home upgrades, including insulation, solar panels and ugraded heating systems. To find out if you qualify, simply complete the form below and leave the rest to us!

Embedded media: https://api.leadconnectorhq.com/widget/form/BDiTN2Avs81VUrGvgxtQ

See how much solar could save you

Check grants for your home

> The Boiler Upgrade Scheme (BUS)

Embedded media: https://energyadvicehelpline.org/grants/boiler-upgrade-scheme/embed/#?secret=s08tX5iXRr#?secret=33lV1GnZkJ

> Warm Homes Loan Scheme: how the government-backed loans work

Embedded media: https://energyadvicehelpline.org/grants/warm-homes-loan-scheme/embed/#?secret=ks90iHbuRq#?secret=cWIzTYTdzg

- Home
- Support Centre
- Energy Supplier Contact Options
- How to contact Octopus Energy